



QUALITY MEASUREMENT AND REVIEW

Company Name

Contact

Date

Wild Recruitment Limited has made a commitment to initiate ongoing quality improvements to all aspects of its service. In order for us to continually improve we would appreciate your feedback on the following:

(Please tick the boxes)	Excellent	Good	Average	Poor
Speed of response to your request				
Accuracy of matching to position				
Standard of courtesy				
Follow up response				
Invoicing				
Your overall impression of our service				

What do you like most about Wild Recruitment?

What do you dislike?

What aspects of our service do you value?

What other service would you like to see an agency provide?

What is your strategy behind using an agency?

What other sources of recruitment do you use?

What turnover are you achieving as a company?

Are you on target to hit budget this year?

What headcount increases will you have in the next six months?

What's the maximum number of temps you have in this week?

What's the maximum number of temps you have ever used at any one time?

What vacancies do the company have at the moment?

What would be the deciding factor of using a sole agency?

How do you rate us out of 10? (1-Poor, 10-Good)

Signed

Date

Thank you for your help